

E-Payment Policy

Online e Payment-Terms and Conditions

This online payment system is provided by Directorate of Technical Education (DTE). Directorate of Technical Education (DTE) may update these terms from time to time and any changes will be effective immediately on being set out here. Please ensure you are aware of the current terms. The country of domicile for Directorate of Technical Education (DTE) is India.

Terms & Conditions

Please read these terms carefully before using the online payment facility. Using the online payment facility on this website indicates that you accept these terms. If you do not accept these terms, do not use this facility.

The Terms and Conditions contained herein shall apply to any person ("User") using the services of making Fee payments through an online payment gateway service ("Service").

All payments are subject to the following conditions:-

All the fees quoted are in Indian Rupees. Directorate of Technical Education (DTE) reserves the right to change the fees at any time.

Your payment will normally reach Directorate of Technical Education (DTE) account to which you are making a payment within two working days.

Directorate of Technical Education (DTE) cannot accept the liability for delay in a payment or a payment not reaching to Directorate of Technical Education (DTE) account due to your quoting of an incorrect account number or incorrect personal details. Directorate of Technical Education (DET) authorities also cannot accept liability if payment is refused or declined by the internet banking and credit/ debit card supplier for any reason.

If the internet banking and credit/debit card supplier declines payment, Directorate of Technical Education (DTE) is under no obligation to bring this fact to your attention. You should check with your Bank/Credit/Debit card supplier that payment has been deducted from your account.

In no event will Directorate of Technical Education (DTE) be liable for any damages whatsoever arising out of the use, inability to use, or the results of use of this site, any websites linked to this site, or the materials or information contained at any or all such sites, whether based on warranty, contract, tort or any other legal theory and whether or not advised of the possibility of such damages.

Refund Policy/Cancellation Policy

If the User leaves Directorate of Technical Education (DTE) website before completing his/her transaction, there shall be no entitlement to the refund of fees.

Refunds, if applicable, at the discretion of Directorate of Technical Education (DTE), will only be made to the internet banking and debit/credit card used for the original transaction. For the avoidance of doubt, nothing in this Policy shall require Directorate of Technical Education (DTE) to refund the fees (or part thereof) unless such fees (or part thereof) have previously been paid.

Security

All payment details which are entered through this payment gateway are encrypted when the student, or third party make payment, enters them. Communications to and from the service provider's website are encrypted.

Directorate of Technical Education (DTE) shall not be liable for any failure by the student or third party making payment of fees to properly protect data from being seen on their screen by other persons or otherwise obtained by such persons, during the online payment process or in respect of any omission to provide accurate information in the course of the online payment process.

Service provider

Directorate of Technical Education (DTE) Authorities are not directly involved in the online payment but through service provider (Razor Pay). Once payment is received by the service provider in cleared funds,

the service provider will contact Directorate of Technical Education (DTE) to confirm the details of the successful payment made by the offender, or third party making payment. On receipt of this confirmation, Directorate of Technical Education (DTE) will confirm to the User that the payment has been received and accepted by the Directorate of Technical Education (DTE). In the event that the User does not receive confirmation within 14 days of making the payment it is the responsibility of the User to check with the Directorate of Technical Education (DTE) that the payment has been accepted. The User shall remain responsible for the fees until such time as the confirmation as referred to above is received from the Directorate of Technical Education (DTE) in relation to each of these and any outstanding amounts owed to the Directorate of Technical Education (DTE).

Privacy Policy

This Privacy Policy applies to all of the products, services and websites offered by Directorate of Technical Education (DTE). Sometimes, we may post product specific privacy notices or help center materials to explain our products in more detail.

If you have any questions about this Privacy Policy, please feel free to contact us through our website or write to us at dd.dtekerala@gmail.com

Additional Information

Website Details

The entire content of the website has been gathered to the best of our knowledge and belief, and the institution endeavors to keep it up to date. In particular, we reserve the entire right to update and/or modify and/or remove this data anytime and without any prior notice. Please note that Directorate of Technical Education (DET) holds no responsibility for incorrect or no longer correct statements, quotes or descriptions and thereby excludes liability for any losses resulting from such wrong information.

Further, Directorate of Technical Education (DET) has every right to bring about legal action on Users who misuse/alter/reproduce the content/ information available on the website.

Data Privacy Policy

Our Data privacy policy strictly conforms as per the regulations set down in accordance to the protection of data collected from people visiting our website. Personal data that has possibly been known to us will be kept secret, privacy will be respected and information will be used exclusively for the purpose for which it was made known to us. Without seeking approval of the respective person, this data will neither be made accessible to third parties nor transferred to them in any form or manner.

Changes to our Privacy Policy

Directorate of Technical Education (DTE reserves the entire right to modify/amend/remove this privacy statement anytime and without any reason. Nothing contained herein creates or is intended to create a contract/agreement between Directorate of Technical Education (DET) and any user visiting the Directorate of Technical Education (DTE) website or providing identifying information of any kind.

DND Policy

If you wish to stop any further SMS/email alerts/contacts from our side, all you need to do is to send an email to dd.dtekerala@gmail.com with your mobile numbers and you will be excluded from the alert list.

Contact Details

Email: dd.dtekerala@gmail.com